

Privacy Policy - Capsule

Last updated: 6 June 2026

This Privacy Policy explains how Capsule collects, uses, shares, stores, exports and deletes personal data.

The Capsule application is operated by DeepMem, SASU, registered under number [SIREN/SIRET].

Privacy contact: privacy@capsule-app.org

1. Data collected

Capsule may collect the following categories of data:

- account data, including email address and authentication identifiers;
- profile data, including display name, avatar and user preferences;
- capsules, private media, voice notes, text, comments and reactions;
- friend relationships, invitations and sharing settings;
- notification settings and device tokens used for push notifications if they are enabled;
- location data used to create, open or search for capsules and for proximity alerts enabled by the user.

2. Use of data

Capsule uses personal data to:

- authenticate users and operate Capsule accounts;
- create, store, share and open private capsules;
- check whether a capsule can be opened based on geographic proximity and the applicable access conditions;
- send notifications when the user enables them;
- provide user support;
- protect the service, prevent abuse and maintain application security.

3. Sharing of data

Capsule does not sell personal data.

Data may be shared with technical service providers that are strictly necessary for the operation of the service, such as hosting providers or push notification providers when push notifications are enabled.

Capsule content is shared only with the people selected by the user, according to the capsule access settings.

4. Location

Capsule does not store a continuous movement history.

Location is used only for Capsule features that require it, such as creating, opening or discovering capsules.

Background location is optional and works only after explicit activation by the user. It can be disabled at any time in the application or in the device settings.

5. Media

Private media is protected and is not served from a public folder.

Access to media is limited according to sharing settings, application permissions and server-side access rules.

6. Notifications

Capsule may send notifications related to capsules, friend requests, nearby capsules, unlocked capsules or authorised interactions.

Push notifications are optional. The user may enable them, disable them or change notification preferences in the application or in the device settings.

7. User rights

The user may notably:

- request an export of their data;
- delete their account and the associated capsules, media and profile data;
- delete capsules or media when the application allows it;
- disable notifications;
- disable background location in the application or in the device settings.

For any request related to personal data, the user may contact Capsule at: privacy@capsule-app.org.

8. Retention and deletion

Deleting an account results in the deletion of the data associated with that account, to the extent technically possible and subject to applicable obligations.

Limited retention may apply if it is necessary for legal, security, abuse prevention or evidence purposes.

9. Security

Capsule implements technical and organisational measures intended to protect personal data, including authentication, server-side access control and protection of private media.

The user must also protect their credentials and report any unauthorised use of their account.

10. Changes to this Privacy Policy

Capsule may update this Privacy Policy to reflect changes to the service, applicable requirements or technical constraints.

In the event of a significant change, the user will be informed by appropriate means, for example in the application or by email.